

Installation & Maintenance

For the floor you've been searching for



Install & Maintain

Prior to carpet installation there are a number of things you'll need to do in preparation.

Around the home

Unless otherwise arranged, it is your responsibility to remove furniture where your new carpet will be installed. Remove all valuables, electrical items, plants, knick-knacks etc. Remove all crockery and crystal from cabinets. Remove perfumes and cosmetics from dresser tops. Strip bed linens if bedrooms are being carpeted. Remove smaller items of furniture to areas not being installed with flooring.

Removal of old floor coverings

If you already have existing carpet it will have to be removed before your new carpet can be laid. Choices will be happy to provide this service for a small additional charge. Vacuum old carpet prior to lift up.

Ensure adequate ventilation during take up of old carpet and for at least 72 hours after installation of new carpet. Remember that the sub floor has to be perfectly flat. Contact Choices if you have any concerns. Please advise installers on the location of stereo or phone cables. Power will be required for the installation.

Doors and quads

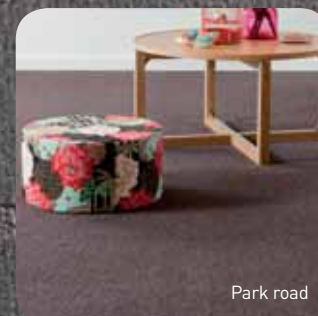
Please ensure that the door to floor clearance is sufficient to accommodate your new floor covering. Choices installers are neither equipped nor qualified to carry out door trimming. If you have a room with quads (quarter moldings) these should be removed before the installation of the new floor covering.



Birralee



Harburn



Park road



Kallay

Points to Remember

Colours

Due to modern carpet fibre technology and local lighting conditions colours may vary slightly from the original sample. Most carpets tend to look a little lighter once installed.

Pattern matching

Some multi-tone patterns and most print carpets can be impossible to pattern and colour match exactly. Our professional installers guarantee the best possible job with these carpets and will advise you of any issues during installation.

Carpet seams

In most installations carpet seams will be inevitable. Modern heat bonded seams are extremely strong, however in some applications they may not be invisible. So despite the most professional installation, you may be able to identify some seams. Carpet seams may also be visible due to the direction of the carpet pile. This is quite normal and will not affect the quality and endurance of your new carpet. Seams are an integral aspect of any textile product.

Carpet off-cuts

With most carpet installations there will be some waste factor. Selected off-cuts can be edgebound (overlocked) for a nominal charge and used as mats. Ask the flooring consultant about this service, alternatively they can provide you with information for the local over locking business.

Final payment

Unless prior arrangements have been made, you are requested to finalise your account upon completion of the installation. Again, unless specific arrangements have been agreed upon, the installers are authorised to collect final payment as they complete the installation.



Carpet Maintenance

Day One

Retain some off-cuts from your new carpet. Use them for testing cleaning methods and keep others for possible future repair work.

Week One

Accidents aside, the only attention your new carpet will need in the first week is a thorough vacuum to remove any debris left from the trimming and laying. Don't be alarmed to discover what appears to be quite substantial balls of fluff coming away from the carpet. This is excess fibre left in the pile by the manufacturing process.

Should you find the odd tuft rising above the general level of the pile – do not pull it as it may unravel and leave a hole. Simply trim it with a pair of scissors.

Once a week

Use the vacuum cleaner at least weekly. Whatever your carpet style, whether it be Twist, Textured, Plush or Loop, we highly recommend that you use an upright vacuum cleaner in all cases.

For further information on maintaining your new carpet go to choicesflooring.com.au

